

**FOR IMMEDIATE RELEASE**



## **Ten Public Safety Organizations Implement TeleStaff in the Third Quarter 2009**

**Irvine, CA – January 13, 2010** - PDSI (Principal Decision Systems International), the leader in Public Safety employee scheduling and communication solutions, is pleased to announce that the following ten customers recently completed implementation and switched to TeleStaff for automated employee scheduling:

Benicia Fire (CA)  
Bernalillo County Animal Care Services (NM)  
Daisy Mountain Fire (AZ)  
Farmington Fire (NM)  
Metro Communications Center (SD)  
Montgomery County Police (MD)  
NORCOM - North East King County Regional Public Safety Communications Agency (WA)  
Osceola County Fire Rescue (FL)  
Surprise Police (AZ)  
West Chester Police (OH)

TeleStaff is Public Safety's most advanced scheduling and communication solution. The system is proven to significantly reduce the time, resources, and overall cost associated with scheduling and communicating to employees. TeleStaff's telephony feature supports outbound and inbound phone calls for emergency recall and daily staffing. With TeleStaff, Public Safety scheduling processes can be automated resulting in improved workforce efficiency, controlled labor costs, and compliance with collective bargaining agreements, labor laws, and other regulatory policies. TeleStaff serves over 500 Public Safety organizations across North America.

### **About PDSI**

PDSI - Principal Decision Systems International is a recognized leader in workforce management solutions. The company's products merge advanced employee scheduling and time tracking automation with communication capabilities enabling organizations to optimize staffing, manage outbound and inbound communications, streamline routine workflow, control labor costs, and comply with regulatory policies. Hundreds of organizations in the United States and Canada rely on PDSI solutions to help drive increased operational efficiency and workforce productivity. The company's headquarters are located in Irvine, California. For more information, visit [www.pdsi-software.com](http://www.pdsi-software.com) or call (800) 850-7374.

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