



**FOR IMMEDIATE RELEASE**

**PDSI Welcomes New TeleStaff Utilities Customers in the Fourth Quarter 2009**

**Irvine, CA. – February 12, 2010** – PDSI (Principal Decision Systems International), the developer of TeleStaff, automated employee scheduling and crew callout solutions, is pleased to announce new Utilities customers in the fourth quarter 2009:

PNM, an electricity and natural gas provider based in Albuquerque, New Mexico, serving more than 1.3 million customers throughout New Mexico, will utilize TeleStaff in its distribution operations department to increase efficiency in after hours response, decrease manual workload for dispatch staff, and significantly enhance the callout process by identifying available and qualified employees to notify for service restoration.

Wyandotte Municipal Services, an electricity, water, and Internet provider serving the City of Wyandotte, Michigan, will utilize TeleStaff in its power generation facility to track employee schedules and shifts, manage overtime and other exceptions, track employee time, and automate many routine work tasks between supervisors and employees.

TeleStaff Crew Scheduler and Crew Messenger are 100% commercial-off-the-shelf solutions designed to automate crew callout, emergency communications, and messaging for utility organizations. Through patented scheduling technology capable of incorporating business rules, policies and procedures, built-in communication features, and self-service employee access, TeleStaff Crew Scheduler and Crew Messenger make scheduling and managing planned and unplanned outages more efficient while ensuring compliance with collective bargaining agreements, labor laws, and other policies.

**About PDSI**

PDSI (Principal Decision Systems International) is a recognized leader in workforce management solutions. The company's products merge advanced employee scheduling and time management automation with communication capabilities enabling organizations to optimize staffing, manage outbound and inbound communications, streamline routine workflow, control labor costs, and comply with regulatory policies. Hundreds of organizations in the United States and Canada rely on PDSI solutions to help drive increased operational efficiency and workforce productivity. The company's headquarters are located in Irvine, California. For more information, visit [www.pdsi-software.com](http://www.pdsi-software.com) or call (800) 850-7374.

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Media Contact: Marie Salcedo  
(800) 850-7374 ext. 1206  
E-mail: [maries@pdsi-software.com](mailto:maries@pdsi-software.com)