



FOR IMMEDIATE RELEASE

Salt Lake City Fire Rescue Awards RFP to PDSI and Begins TeleStaff Implementation Process

Irvine, CA. – November 2, 2009 – PDSI (Principal Decision Systems International), the leading provider of automated workforce management solutions for Public Safety announces that TeleStaff was selected by Salt Lake City Fire Rescue through a competitive bid process, and is currently undergoing an implementation, configuration and training process with PDSI to automate scheduling and time management among its over 300 employees.

"PDSI is honored that Salt City Fire Rescue selected TeleStaff as its solution of choice for automated scheduling and time management, and we are excited to be working with its project team on the TeleStaff implementation. We are looking forward to a long partnership with this esteemed fire organization," stated Greg Ekstrom, PDSI president.

"We chose PDSI and its product TeleStaff because of their demonstrated understanding of the often complex fire service scheduling rules. The TeleStaff team has provided excellent support during implementation - we are very optimistic the product will greatly enhance how we do business," stated David Hermann, Technology Services Director, Salt Lake City Fire Rescue.

TeleStaff is capable of substantially enhancing Salt Lake City Fire Rescue's scheduling and time management processes. End users and schedulers will be provided the features they require to accomplish their scheduling tasks with greater ease. End users will be able to request time-off, sign-up for overtime, review pay information, and check their schedules through touch-tone phone, Internet or standalone PC while schedulers will take advantage of TeleStaff's decision-making capabilities and inbound and outbound communication features. Furthermore, department and County management will benefit from TeleStaff's adherence to policies and rules when making staffing decisions, proper leave and accrual management, and extensive auditing abilities. Finally, the citizens served by Salt Lake City Fire Rescue further benefit from the system's emergency recall capabilities, and cost-containing features.

About TeleStaff

Since 1997, PDSI has been delivering TeleStaff, automated employee scheduling and communications, as a 100% commercial-off-the-shelf (COTS) product to Public Safety organizations such as Fire, EMS, Law Enforcement and Corrections. Currently, PDSI supports over 500 Public Safety customers using the TeleStaff solution. Through patented scheduling technology capable of incorporating rules, policies, and procedures, built-in communication features, and self-service employee access, TeleStaff makes scheduling more efficient organization-wide while controlling costs and ensuring compliance with collective bargaining agreements, labor laws, and other agency policies.

About PDSI

PDSI - Principal Decision Systems International is a recognized leader in workforce management solutions. The company's products merge advanced employee scheduling and time tracking automation with communication capabilities enabling organizations to optimize staffing, manage outbound and inbound communications, streamline routine workflow, control labor costs, and comply with regulatory policies. Hundreds of organizations in the United States and Canada rely

on PDSI solutions to help drive increased operational efficiency and workforce productivity. The company's headquarters are located in Irvine, California. For more information, visit www.pdsi-software.com or call (800) 850-7374.

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